13008

Network Working Group
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UCLA-CCN
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BBN:hzt

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To: ARPA NETWORK USERS

TOPIC: UCLA CAMPUS COMPUTING NETWORK LIAISON STAFF FOR ARPA NETWORK

The ARPA Network contacts at CCN are:

1. Initial Contact - User Relations	Bob Bell	(213) 825-7548
2. ARPA Liaison - User Services	Barbara Noble	(213) 825-7438 825-7548
3. Network Technical Liaison	Robert Braden	(213) 825-7518
4. Operations Manager	William Tippit	(213) 825-7546
5. Operations		(213) 825-7554
6. Consulting		(213) 825-7452

Please make initial contact with CCN through these representatives:

A. Administrative Matters and General Facility Orientation:

Bob Bell, Head - User Relations (213) 825-7548

Bob or Doug Cummings handles administrative matters, such as: charge number applications and funding, and will discuss your application and the facilities and services available at CCN.

B. Network Technical Matters:

Robert Braden, Manager of Programming (213) 825-7518

Bob handles problems with Network protocol and Network hardware.

When you are using CCN facilities:

A. Programming problems (JCL, compilers, documentation) and any other problems you may have related to any aspect of using CCN;

Barbara Noble (213) 825-7438 or 825-7548, or call a consultant:

Consulting (213) 825-7452

Jim Adams, Head, User Services (213) 825-7529

Barbara is the focal point for all of your problems as soon as you begin using our system. She will attempt to solve your programming problems and to expedite any other matters involving your use of CCN.

B. Operations: Schedules, special handling, etc.

Operations (213) 825-7554

William Tippit, Operations Manager (213) 825-7546